

CIOReviewIndia

The Navigator for Enterprise Solutions

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10 Most Promising Technology Partners - 2019

Technology has brought a lot of revolutionary changes in the way businesses operate and will continue to bring many more in future, impacting lives in unprecedented ways. While technology has turned out to be a game changer for businesses, the role of technology partner in the business environment is changing constantly with evolution of technology powered by latest innovations such as IoT, AI, RPA, Cloud, Big Data Analytics, etc. In today's disruptive landscape, technology partners have moved well beyond the conventional customer and vendor relationship, playing a strategic role in helping businesses make the most of latest technological advancements. However, leveraging technology for better outcomes is no longer limited to building technological capabilities; the emphasis is shifting towards contextualizing

technology so as to solve critical problems and capture new business opportunities. So, selecting a right technology partner who can align technology with business objectives is imperative for enterprises to improve the success rate.

Enabling enterprises to choose the right technology partner who can add value to their business by leveraging latest technologies, CIOReviewIndia proffers a list of "10 Most Promising Technology Partners". This compact list displays an inventory of skilled vendors with an industry rich experience, technically adept teams and a proven track record. A panel consisting of prominent CEOs, CIOs, industry analysts and CIOReviewIndia editorial team has meticulously researched and locked down on the final 10 technology partners who we firmly believe can assist enterprises in achieving their business goals.



Company:

inMorphis

Key Person:

Himanshu Singhal,
CEO

Description:

Has built a managed services platform on top of the ServiceNow that caters to various needs of enterprises.

Website:

inmorphis.com

inMorphis: Outcome Based Approach for Enhancing Organizational Value

As businesses are growing and becoming complex, we can't have too many silos system as pointed solution to each problem. It will further increase the complexity. In today's world, everything comes as a service and hence demand for integrated and unified 'Enterprise Service management' platforms to manage both external customers and employees is rapidly increasing. It requires the IT and other departments of an organization to be integrated to achieve better business outcomes. Here are the outcomes we can achieve from an enterprise service platform:

- Reduced cost by IT Infrastructure and Cloud Automation
- Security Incident Response, Vulnerability Management & Threat Intelligence

Improving Employee Experience

- Streamline Employee lifecycle from Onboarding till Offboarding
- Automated up to 40% HR operations for day to day needs



Himanshu Singhal,
CEO

focused, global advisory & services organization and Elite partner of ServiceNow, comes into the picture to help businesses become future ready. "Using power of ServiceNow, we have built a managed services platform on top of the ServiceNow that caters to the needs of enterprises such as IT Service Management, Customer Service Management, Hardware

We partner with our clients and define their business outcomes on day-1 and then do reverse implementation to achieve the desired result

Manage Organizational and Vendor Risks, Policies & Compliances

- Pre-build Governance frameworks for global standards such as SOX, GDPR.

IT Business Management

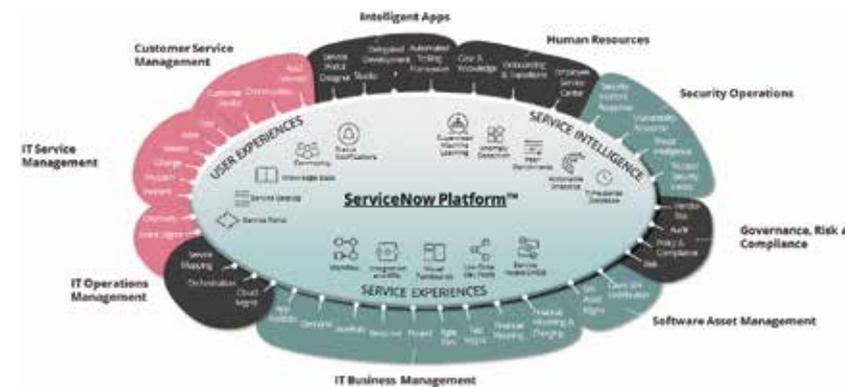
- Agile Development & Project Management
- Resource Workbench & Timesheet Management
- DevOps – CI/CD automation up to 75% development to operations cycle

inMorphis and its Managed Service Platform

Clearly understanding the scenario, inMorphis, an outcome

& Software Asset Management, GRC, Security Operations, IT Operations Management, IT Business Management, Human Resources, Project Management and DevOps which can be deployed in no time," informs Himanshu Singhal, CEO, inMorphis. He established inMorphis 4 years back. Prior to inMorphis, Himanshu has global experience with KPMG, GE and Accenture in area of Digitalization, Enterprise Service Management, DevOps and automation. He belongs to a philanthropic family which has run Herbal consulting and medicine business since last 100 years.

"We partner with our clients and define their business outcomes on day-1 and then do reverse implementation to achieve the desired result. We take complete responsibility of the defined business outcomes and keep maturing the platform until and unless the clients get the whole ROI out of it," he adds explaining about their outcome-based approach that sets them apart from their peers in the market. So far, inMorphis has on-boarded 15+ customers on this platform.



End-to-end IT Infrastructure Monitoring and Automation

While IT operations management helps businesses gain visibility into their IT operations footprint, manage service health, and optimize service delivery and spend; IT infrastructure monitoring helps accelerate the effectiveness of the overall business performance of an organisation. "While undertaking IT operations

management, we realized that our clients were struggling with their infrastructure monitoring. So, we have added the IT infrastructure monitoring services to our offerings to help clients optimize business performance by suppressing noisemaker events," elaborates Mr. Singhal. Helping clients automate their day-to-day business operations, the company provides IT process automation services wherein they

automate various tasks such as restarting a server, fixing a firewall, running a power-shell script, automating AD, automating patch services, cloud management and renewing SSL security keys etc. Along with enterprise service management, IT infrastructure monitoring, DevOps and IT process automation; inMorphis also offers support services with the help of its dedicated and shared customer support teams. CR

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